

COVID-19 Q&A

March 23, 2020

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Introduction

- Autism Insurance Resource Center
- Insurance Coverage for Telehealth
- Provider Considerations
- Family Considerations
- Resources
- Q&A

Context (per Facebook)

March 5

TEXAS CORONAVIRUS PREVENTION

Wash your hands like you
just got done slicing
jalapeños for a batch of
nachos and you need to
take your contacts out.

(That's like 20 seconds of scrubbing, y'all.)



March 22

**THEY SAID A MASK
AND GLOVES WERE
ENOUGH TO GO TO
THE GROCERY STORE**

**THEY LIED,
EVERYBODY ELSE
HAD CLOTHES ON**



The Autism Insurance Resource Center

UMass Medical School, E.K. Shriver Center

www.massairc.org 774-455-4056

A Resource for Consumers, Providers, Employers, and Educators on Issues Related to Medical Insurance for Autism Treatment

- Information and technical assistance by phone/e-mail
- Assistance with issues related to accessing coverage for treatment, including MassHealth questions and issues.
- Access to documents including Legislation, FAQ's, Agency Bulletins, etc.
- Webinars and Trainings on Insurance Laws and Related Topics

Who We Help

- **Families** – information, technical assistance, support applying for MassHealth, resources, troubleshooting.
- **Providers** – information, technical assistance, specialized trainings.
- **Clinicians** – information, technical assistance, focused trainings
- **State Agencies, Regulators, Legislators** – information, feedback, aggregate data

Insurance Coverage for Telehealth

- Coverage being adopted broadly and rapidly
- Mandated in certain states, encouraged in others
- Barriers (technology, HIPPA, etc.) relaxed or mitigated

Provider Considerations

- Infrastructure
- Adaptations or modifications of current programs
- Authorization modifications
- Coding, billing
- Malpractice
- Privacy

Family Considerations

- Environment
- Safety
- Current challenges/needs
- Privacy

Resources

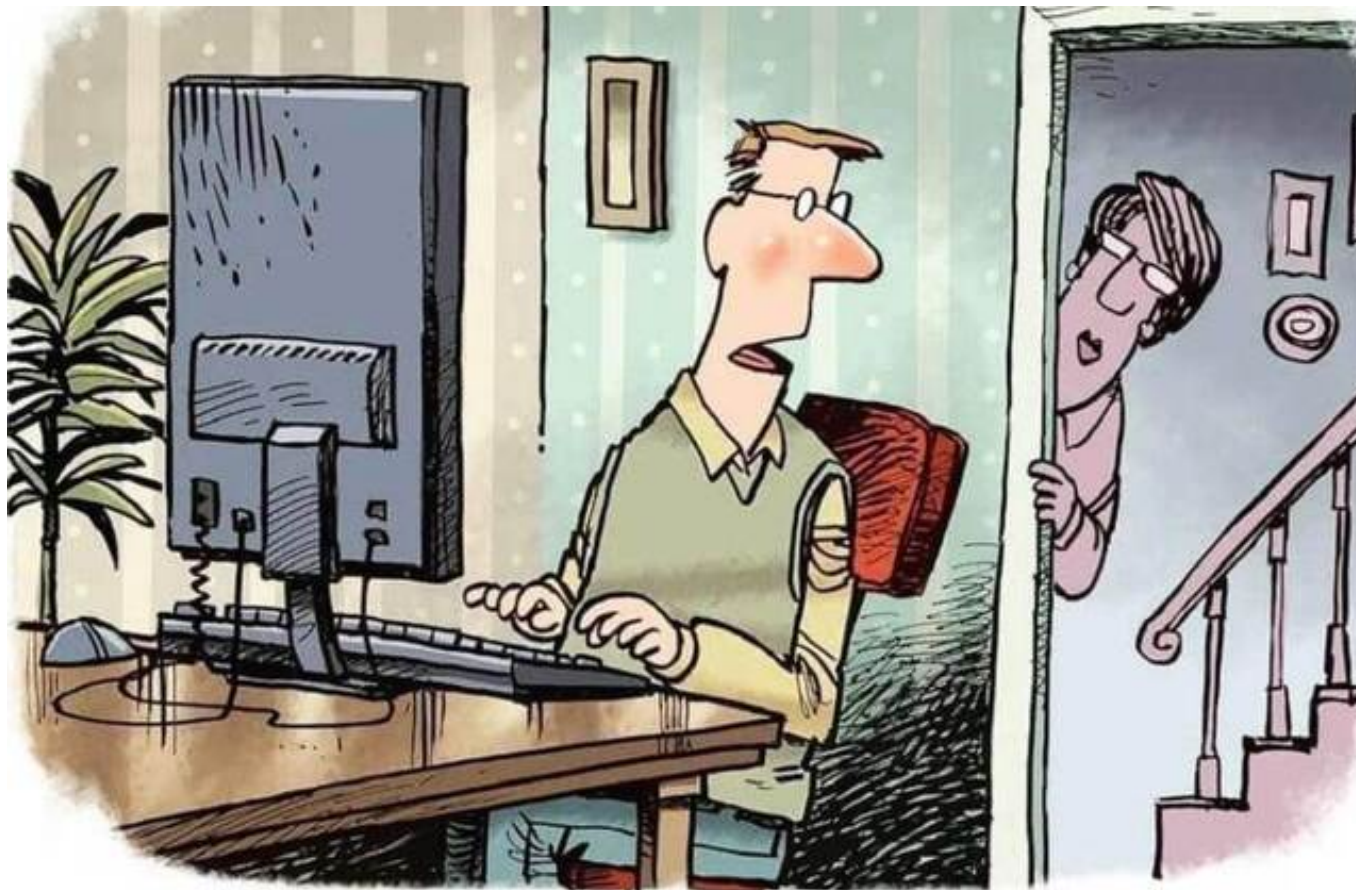
- **AIRC COVID 19- Fact Sheet**
 - <https://disability-info.s3.amazonaws.com/AIRC/pdf/COVID-19-Fact-Sheet.pdf>
- **National Association of Social Workers (NASW), Massachusetts Chapter, Considerations for Telemental Health**
 - <https://www.naswma.org/news/492672/Novel-Coronavirus-Outbreak--Clinical-Practice.htm>
- **Behavior Analyst Advocacy Network (BAAN) Coronavirus Resources for ABA Providers and Families**
 - <https://advocateaba.org/covid-19-resource/>
- **Council of Autism Service Providers (CASP) – Telehealth and Crisis Management Guidelines**
 - <https://casproviders.org/telehealth-and-crisis-management-guidelines/>

Q&A

*“Do the best you can until you know better.
Then when you know better, do better.” —
Maya Angelou*

Upcoming

- **ABA Therapy Billing and Insurance Services-** Publishing Updated Guide (national) to Telehealth Coverage, expected today. (earlier version linked in AIRC COVID-19 Fact Sheet
 - https://www.facebook.com/search/top/?q=aba%20therapy%20billing%20and%20insurance%20help&epa=SEARCH_BOX
- **Association of Professional Behavior Analysts (APBA)**
Webinar - Telepractice of ABA during the Pandemic: Working with Health Plans (March 25 and March 28)
 - <https://www.apbahome.net/events/EventDetails.aspx?id=1354472>
- **Autism Insurance Resource Center (AIRC)**
Webinar – COVID-19 and Telehealth (March 31) at 4:00 EST with Kristen Koba-Burt, and Jenna Higgins, www.massairc.org



"THAT'S ODD: MY FACEBOOK FRIENDS WHO WERE CONSTITUTIONAL SCHOLARS JUST A MONTH AGO ARE NOW INFECTIOUS DISEASE EXPERTS...."



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Acknowledgments

- MA Developmental Disabilities Council
- Nancy Lurie Marks Family Foundation
- Doug Flutie Jr. Foundation for Autism
- MA Department of Developmental Services (DDS), Department of Public Health (DPH), Department of Elementary and Secondary Education (DESE), Executive Office of Health and Human Services (EOHHS)